2027 GE HealthCare benefit, administered by Centivo

Nationwide network. More flexibility. Affordable care.



THE CENTIVO BASIC PPO PLAN

FREE virtual primary care for adults	Emergency coverage anywhere	**FREE** mental health visits	Broad network of providers	**FREE** primary care for children under 18

Get to know the Centivo Basic PPO Plan

The Centivo Basic PPO Plan is built around a simple idea: **better primary care leads to better healthcare.**

A strong relationship with a primary care doctor can help you reach your health goals, avoid unnecessary urgent care and emergency room visits, and keep your healthcare costs lower.

Here's what you can expect with the Centivo Basic PPO Plan:

- **FREE preventive wellness exams**, before deductible
- **FREE primary care through Centivo Care*** for members ages 18 and older, before deductible
- **FREE in-person primary care for children under 18** (including pediatrician visits), before deductible
- **FREE** mental health office visits, before deductible
- A more manageable deductible
- Low coinsurance after you meet your deductible

Primary care, made easier

Centivo Care is your dedicated virtual primary care practice—and it's FREE with each Centivo plan. You'll have a doctor and care team who get to know you, not just your symptoms.

- Same- or next-day appointments
- Dedicated doctor and care team
- Preventive, sick and chronic care
- Integrated mental health

More details online

View plan details, search the network and more. Scan the QR code or go to **gehealthcare-oh.centivo.com**.

* If you prefer to use an in-person primary care doctor, you can choose one from the Cigna Network, and your visit will be subject to 10% coinsurance.

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The doctors you can see

This plan uses the Cigna Network. You'll have access to every kind of provider you may need, from trusted local health systems to dedicated virtual doctors and an array of specialists and services in between.

You can view the Cigna provider directory at hcpdirectory.cigna.com.

When asked to login/register, **choose "Continue as guest"**, and when asked to select a plan, choose **"PPO"**.*

You also have access to:

- Emergency care no matter where you are, covered as in-network
- Virtual options for primary care and urgent care

*This site is provided and managed by Cigna and may include providers not available with your plan. Once your plan year begins, you'll have access to the provider directory specific to your plan via the Centivo member portal.



Pharmacy

Pharmacy benefits are provided by Rightway. Coverage is automatically included when you enroll in a medical plan, with access to retail and mail-order pharmacy services.

Your plan information at your fingertips

Use the Centivo app or visit my.centivo.com to:

- View or print your member ID card
- Find in-network doctors and virtual care options
- Review your care history and Explanation of Benefits (EOB) statements
- Message Centivo Member Care with questions
- And more



Learn more at gehealthcare-oh.centivo.com or by calling **800-615-5975**.

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This document provides an overview of the plan offering. Information is not a complete description of benefits.